

# Remediation that took hours, now takes minutes.

How Carteret Community College's EMS program replaced 80-page paper skills books and subjective evaluations with real-time digital assessment, instant feedback, and remediation documentation that takes minutes instead of hours.

**Institution** Carteret Community College

**Program** EMS — Paramedic & EMT

**Location** North Carolina

**Students / year** 60–75

## THE CHALLENGE

Carteret's EMS program runs one paramedic cohort and four EMT classes per year — each student working through 80+ observable skills. Paper skills books meant printing delays, lost records when students dropped out, hours of instructor signatures, and no way to see patterns in where students were missing critical steps. Subjective ratings made remediation decisions hard to defend.



80+ observable skills per program, tracked on paper



Student, apprentice, mastery — subjective and hard to defend



No visibility into which steps students were missing

## THE SOLUTION

Skillgrader replaced paper skills books with real-time digital assessment on a mobile app, paired with an analytics dashboard the program director can pull up at her desk. Evaluations now happen as the student performs, with objective per-step scoring and instant student feedback.

- ✓ Real-time assessment, no post-class paperwork
- ✓ Student dashboard gives ownership of own performance
- ✓ Per-step scoring with objective debrief reports
- ✓ Easily adopted by adjuncts and non-tech instructors

## THE IMPACT

BEFORE SKILLGRADER	WITH SKILLGRADER
5–10 hours per week reviewing paper assessments	Analytics dashboard surfaces issues automatically
Remediation documentation took 2–3 hours per student	Remediation plan generated in 10–15 minutes
Issues surfaced at final scenario testing — too late to fix	Issues identified the day of the skill session
Student feedback was the instructor's opinion	Objective debrief report shows exactly which steps were missed
Failing a student required weeks of subjective documentation	Performance dashboard prints a defensible record in seconds

**2–3 hrs**

remediation prep, collapsed to 10–15 minutes

**5–10 hrs**

per week saved on paper review

**80+**

observable skills tracked per program

**100%**

paramedic first-time pass rate maintained

**Real-time**

assessment replaces post-class paperwork

**Adjunct-ready**

no specialized training required

"As a program director, you constantly feel like you are trying to battle a forest fire with a fire extinguisher. Skillgrader takes one thing off your plate — you don't have to worry about what's happening in the skills lab, because you can see it. That peace of mind is hard to quantify."



**Christine Turner**

EMS Program Director, Carteret Community College

See how Skillgrader can give you visibility into your skills lab.

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