

From eight locations teaching eight different ways — to one standard, every instructor, every student.

How Great Basin College moved from instructor personal practice to current best practices in documented, standardized CNA assessment across rural Nevada.

Institution Great Basin College **Program** CNA, pre-licensure **Location** Nevada **Live since** 2026

THE CHALLENGE

GBC's CNA program serves rural Nevada through eight locations spanning a service area of over 1,000 miles. Most instructors are working RNs teaching part-time — sometimes only one cohort a year. When the state test vendor handbook was updated, the program director had no scalable way to retrain twenty distributed instructors to a single, current standard.



Eight locations across a 1,000+ mile service area



Twenty part-time instructors, mostly working RNs



Assessments must align with the current state test vendor handbook

THE SOLUTION

Skillgrader deployed a mobile assessment app aligned to the current Credentia CNA testing handbook, paired with a centralized dashboard giving the program director full visibility across every location.

- ✓ Aligned to twenty-three state-board CNA skills
- ✓ Mobile app for in-lab instructor assessments
- ✓ Central dashboard for program director oversight
- ✓ Updated as state test vendor handbooks evolve

THE IMPACT

BEFORE SKILLGRADER	WITH SKILLGRADER
Paper checklist completed once, on exam day only	Multiple structured assessments per student during the 60-hour skills lab
Instructor judgment formed informally; no documentation of progression	Documented evidence of every assessment, reviewable by the program director
Program director driving to sites to verify teaching quality	Dashboard view of every instructor and student across all eight locations
Hard conversations with struggling students lacked supporting evidence	Concrete documentation supports remediation and certificate decisions
State test vendor handbook updates required in-person retraining	Handbook-aligned updates propagate to every instructor

8

locations standardized

20

instructors aligned to one standard

23

state-board CNA skills covered

1,000+ mi

service area managed centrally

1

director, full program visibility

Multi-vendor

Credentia · Prometric · Headmaster

"Skillgrader is how we standardize CNA training across our program. With instructors spread across rural Nevada, it gives us one teaching standard, documented assessments for every student, and the visibility I need as program director — without having to be in every classroom."

GJ

Gina Johnson

CNA Program Director, Great Basin College

See how Skillgrader can standardize your program.

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